Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Harness CCM

Report Date: 20 Apr, 202

Contact Information: accessibility@harness.io

Notes:

The testing process was carried out in compliance to the WCAG 2.1 AA guidelines. The product was found to be overall partially supportive.

As a summary, there are some elements and functionalities that are not being supported such as headings, role, focus order etc. However, the page is navigable, and, in most cases, there is a solution for the features that are not being supported.

Accessibility for Americans with Disabilities Act (ADA) website compliance requires all public and (large) private organizations to make their websites and web content conform with mandatory accessibility standards (WCAG 2.0). WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

Evaluation Methods Used:

The product was tested against all of the applicable 50 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies – Screen readers NVDA, Jaws, Keyboard only interaction, Browser zoom
- Automated tools – aXe, Color Contrast Analyzer
- Browsers – Chrome, Edge, Firefox
- Accessibility plugins – aXe
- Desktop- Windows 10

The combinations of technologies used were the following:

- Windows with Firefox/ Chrome and NVDA
- Windows with Chrome and Jaws
- Windows with Edge and Jaws
- Windows with Chrome and aXe
- Windows with Google Chrome and Zoom
- Windows with Google Chrome and Color Contrast Analyzer

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	**Remarks:** Proper alt text has been provided to to the graphics present in the application.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not Applicable**	**Remark:** There is no audio only and video only content present in the application.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document)	**Not Applicable**	**Remark:** There is no multimedia content present in the application.

Criteria	Conformance Level	Remarks and Explanations
11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Not Applicable**	**Remark:** There is no multimedia content present in the application.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	**Partially Supports**	**Remark:** Screen reader properly identifies most of the information available in the application and the screen reader user is easily able to perceive the relationships between an element and its role. However few exceptions are there: 1. Cloud Integration> No heading level 1 is present on the page.

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs)		2. Cloud Integration> Text 'What would you like to start with?' not tagged in heading. 3. Cloud Integration> AWS> AWS Modal> Text 'AWS Connector, Overview' not tagged in heading. 4. Recommendations> Kubernetes> Download and Apply YAML> List items are not tagged in list.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Partially Supports**	**Remark:** Screen reader reads most of the content present in the application in a meaningful sequence with the help of arrow keys and other reading commands. However, one exception is present: 1. Cloud Integration> AWS> AWS Modal> Screen reader is not reading the content according to the presentation order
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Does Not Supports**	**Remark:** Symbol is used to indicate information in the application. The related instance is: **Instance:** 1. Perspective> Perspective Builder> Information is conveyed in the form of symbol. '*' symbol is used to declare a field as required. But it is not written anywhere that '*' symbol means required field.

Criteria	Conformance Level	Remarks and Explanations

1.4.1 Use of Color (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.1 (Web)
    ● 10.1.4.1 (Non-web document)
    ● 11.1.4.1 (Open Functionality Software)
    ● 11.1.4.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not Applicable	**Remark:**
		
		No color is used to indicate any type of information on the application.

1.4.2 Audio Control (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.2 (Web)
    ● 10.1.4.2 (Non-web document)
    ● 11.1.4.2 (Open Functionality Software)
    ● 11.1.4.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not Applicable	**Remark:**
		
		There is no such audio available in the application, which plays automatically as soon as the page is launched.

2.1.1 Keyboard (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.1.1 (Web)
    ● 10.2.1.1 (Non-web document)
    ● 11.2.1.1.1 (Open Functionality Software)
    ● 11.2.1.1.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
	Partially Supports	**Remark:**
		
		Application has support for keyboard interaction, as all the interactive elements are accessible using the keyboard commands. It works similarly for both screen reader and keyboard-only users. Except for below:

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		1. Cloud Integration> AWS> AWS Modal> Elements present inside modal window are not accessible through tab key.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	**Remark:** Application has a good support for keyboard interaction and there is no keyboard trap issue throughout the application.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Not Applicable**	**Remark:** There are no such character key shortcuts required in the application to operate any feature, which clashes with the predefined screen reader shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document)	**Not Applicable**	**Remark:**

Criteria	Conformance Level	Remarks and Explanations
11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		There is no session time out functionality present in the application.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Does Not Support**	**Remark:** Perspective> Perspective Builder> Pause, Stop and Hide mechanism is not provided for the carousel which is moving continuously for more than 5 seconds.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	**Not Applicable**	**Remark:** There is no flashing / blinking content present anywhere in the application.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		

2.4.1 Bypass Blocks (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.2.4.1 (Web)
  • 10.2.4.1 (Non-web document) – Does not apply
  • 11.2.4.1 (Open Functionality Software) – Does not apply
  • 11.2.4.1 (Closed Software) – Does not apply
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software) – Does not apply to non-web software
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs) – Does not apply to non-web docs
	Does Not Supports	**Remark:**
		
		Skip to main content link is not present on top of all web pages.

2.4.2 Page Titled (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.2.4.2 (Web)
  • 10.2.4.2 (Non-web document)
  • 11.2.4.2 (Open Functionality Software) - Does not apply
  • 11.2.4.2 (Closed Software) – Does not apply
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Supports	**Remark:**
		
		Descriptive and unique page titles are provided for different pages in the application.

2.4.3 Focus Order (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.2.4.3 (Web)
  • 10.2.4.3 (Non-web document)
  • 11.2.4.3 (Open Functionality Software)
  • 11.2.4.3 (Closed Software)
	Partially Supports	**Remark:**
		
		The focus order is moving in a correct sequence for majority of the instances. Exception:
		
		Exceptions:

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		1. Cloud Integration> AWS> AWS Modal> Tab focus is not constrained within 'About the project' modal window 2. Cloud Integration> After hitting enter on 'AWS, GCP' etc buttons, focus does not move to its modal 3. Cloud Integration> AWS> AWS Modal> Screen reader focus does not automatically move to the first invalid edit field 4. Perspective> Perspective Builder> After hitting enter on 'Add Rule' button, focus does not move to the updated content
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Supports**	**Remark:** Appropriate link text is provided for all of the links available in the application.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	**Supports**	**Remark:** All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	**Remark:** Entire Application supports pointer cancellation as the down-event of the pointer is not used to execute any part of the function, elements trigger only by using the up-event.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	**Remark:** Visual label matches with the accessible or programmatic name for all of the elements.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Not Applicable**	**Remark:** There is no functionality in the application that can be operated by device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to:	**Supports**	

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
    ● 9.3.1.1 (Web)
    ● 10.3.1.1 (Non-web document)
    ● 11.3.1.1.1 (Open Functionality Software)
    ● 11.3.1.1.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
		Remark:
		
		Lang attribute 'En' is provided for the all the pages in the application.

3.2.1 On Focus (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.1 (Web)
    ● 10.3.2.1 (Non-web document)
    ● 11.3.2.1 (Open Functionality Software)
    ● 11.3.2.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	**Remark:**
		
		Application does not have any feature / functionality, which triggers automatically on receiving the focus.

3.2.2 On Input (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.2 (Web)
    ● 10.3.2.2 (Non-web document)
    ● 11.3.2.2 (Open Functionality Software)
    ● 11.3.2.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Supports	**Remark:**
		
		Change of context does not happen anywhere in the application when changing the setting of any UI component.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	**Remark:** Error message which appears is descriptive and sufficient enough to understand its purpose.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	**Remark:** All the form fields present in the application have appropriate labels. However an exception is present: 1. Cloud Integration> AWS> AWS Modal> Form elements does not have semantic label, mandatory form fieldsnot announced as required by the screen reader 2. Perspective> Perspective Builder> Budgets, Reports and Alerts> Combo box does not have semantic labels
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria	**Partially Supports**	**Remark:**

Criteria	Conformance Level	Remarks and Explanations
9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		This evaluation requires code level check in order to validate the start and end tags, elements nesting according to specification, duplicate attribute etc. While reviewing the source code of application using axe tool, we came across code level issues on pages that could cause parsing or compatibility concerns.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Partially Supports**	**Remark:** Most of the components present in the application have proper name/label, role/state and value. Few custom controls below do not have the name, role, value defined programmatically: 1. Cloud Integration> Role of 'AWS, GCP' 2. Cloud Integration> AWS> AWS Modal> Name and role of 'i' and pencil icons, name of 'x' icon, role of 'Learn More'

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web)	**Not Applicable**	**Remark:** There is no live multimedia content present in the application.

Criteria	Conformance Level	Remarks and Explanations
10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Not Applicable**	**Remark:** There is no multimedia content present in the application which requires audio description.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	**Remark:** Application provides supports and works equally in both landscape/portrait orientation modes.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially Supports**	**Remark:** Purpose of each input fields collecting information about the user is not programmatically determined. Auto complete attribute is not present in the application.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	Sufficient color contrast is used to display most of the textual information. Whereas color contrast for some standard text & placeholder text is insufficient.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	**Partially Supports**	**Remark:** Application is operable and readable while resizing the content using the browser zoom feature. Except for below: 1. Cloud Integration> When zoomed upto 200%, horizontal and vertical bars appear.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Not Applicable**	**Remark:** There is no such information present in the application, which is in the form of Image of text.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially Supports**	**Remark:** Application is operable and readable while resizing the content using the browser zoom feature. Except for below: 1. Cloud Integration> When zoomed upto 400%, horizontal and vertical bars appear.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool)	**Partially Supports**	Sufficient color contrast is used to display most of the textual information. Whereas color contrast for some of the user interface controls such as borderline of edit field and copy icon are insufficient.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	**Remark:** Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text (Letter, word, line and paragraph) spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially Supports**	**Remark:** There are web elements available in the application which triggers the additional content after receiving pointer hover or keyboard focus. Exceptions are tooltips for '+, pencil, x' icons.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	**Not Applicable**	**Remark:** Multiple ways of navigation is not required in the application.

Criteria	Conformance Level	Remarks and Explanations
● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Support**	**Remark:** Headings present in the application are descriptive enough to understand their purpose and sufficient label is provided for each form field wherever descriptive label is needed.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Partially Support**	**Remark:** Tab focus indicator is not clearly visible on most of the interactive elements.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria	**Not Applicable**	**Remark:**

Criteria	Conformance Level	Remarks and Explanations
9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Application content is available in English language only. There is no change in language throughout the application.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	**Support**	**Remark:** Repeated components are occurring in the same order on every page of the application, which helps screen reader and cognitive user to predict the location of different web elements on each page.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	**Support**	**Remark:** Elements that have the same functionality across multiple pages in the application have same labels or same name.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	**Remark:** Error message which appears for form is descriptive and precise.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not Applicable**	**Remark:** This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission. However, application does not have any such forms, where such risk is associated.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document)	**Does Not Support**	**Remark:**

Criteria	Conformance Level	Remarks and Explanations
11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Screen reader automatically notify user about alert/ notification/ message which appears in the application. Except for below 1. Recommendations> Kubernetes> Download and Apply YAML> Screen reader does not automatically announce the success message. 2. Perspective> Perspective Builder> Screen reader does not automatically announce the typeahead search results. 3. Perspective> Perspective Builder> Budgets, Reports and Alerts> After hitting enter on '< , >' buttons screen reader does not automatically notifies the user about the change.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	**Partially Supports**	**Remark:**

Criteria	Conformance Level	Remarks and Explanations
		NVDA and Jaws screen reader equally supports the application. Users using these screen readers can easily operate the application. Exceptions: 1. Cloud Integration> No heading level 1 is present on the page. 2. Cloud Integration> Text 'What would you like to start with?' is not tagged in heading. 3. Cloud Integration> AWS> AWS Modal> Text 'AWS Connector, Overview' are not tagged in heading. 4. Recommendations> Kubernetes> Download and Apply YAML> List items are not tagged in list.
302.2 With Limited Vision	**Partially Supports**	**Remark:** Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1. However, there are a few instances where low vision user will find it difficult to recognize web elements as their color contrast ratio is less than the standard ratio: 1. Cloud Integration> AWS> AWS Modal> error message, number '1' 2. Cloud Integration> AWS> AWS Modal> 'Overview, Cost and Usage Report'

Criteria	Conformance Level	Remarks and Explanations
		3. Recommendations> Kubernetes> Download and Apply YAML> success message
302.3 Without Perception of Color	**Not Applicable**	**Remark:** No color is used to indicate any type of information on page such as bulleted point, section headings, link, button, etc.,
302.4 Without Hearing	**Not Applicable**	No multimedia content is present in the application.
302.5 With Limited Hearing	**Not Applicable**	No multimedia content is present in the application.
302.6 Without Speech	**Not Applicable**	**Remark:** Speech is not required to complete any task or activity.
302.7 With Limited Manipulation	**Not Applicable**	**Remark:** There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	**Partially Supports (Keyboard)**	**Remark:**

Criteria	Conformance Level	Remarks and Explanations
		Application has a good support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands. Exception: 1. Cloud Integration> AWS> AWS Modal> Elements present inside modal window are not accessible through tab key.
302.9 With Limited Language, Cognitive, and Learning Abilities	**Supports**	**Remark:** Many features in the application have good support for users with cognitive disabilities due to following reasons: **1.** Application does not have any moving text/images/animations, which disrupts in reading. **2.** Application does not have any multimedia, which plays automatically and confuses the user. **3.** Application does not have any flashing object, which causes seizure.

Chapter 4: [Hardware](#)

Notes: This website is not subjected to the requirements of this section

Chapter 5: [Software](#)

Notes: This website is not subjected to the requirements of this section

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	**Does not support**	**Remark:** There is no section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies.
602.3 Electronic Support Documentation	See [WCAG 2.1](#) section	Application provides Help content pages which gives information on available content. People with visual disability are not able to read and understand this information easily, as user guide PDFs are not tagged for screen reader user.
602.4 Alternate Formats for Non-Electronic Support Documentation	**Not Applicable**	**Remark:** Since, the application provides information through the digital medium and it allows user to access the 'Help' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic support documentation as support services are available electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	**Does not support**	There is no accessibility information section available in the application, which

Criteria	Conformance Level	Remarks and Explanations
		provides information regarding accessibility and compatibility features.
603.3 Accommodation of Communication Needs	**Does not support**	There is no phone number/ email address mentioned under support section, using which user can contact tech support.

Legal Disclaimer (Harness CCM)

This accessibility assessment (the "Assessment') only addresses the Harness Cloud Cost Management product ("Cloud Cost Management"), using a limited subset of application screens. It is not to be regarded as a comprehensive, exhaustive evaluation of accessibility across the entire Harness product platform. This Assessment is provided for information purposes only and the provided responses are subject to change without notice. Harness does not warrant that the Assessment is error-free, and it does not provide any other warranties, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. Harness further makes no representation or warranties concerning the ability of third party technologies or other products to integrate or be compatible with the Continuous Delivery or any other Harness products. Harness specifically disclaims any liability with respect to this Assessment and no contractual obligations are formed either directly or indirectly by this Assessment.