Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Harness Chaos

Report Date: 13 May, 2023

Contact Information: accessibility@harness.io

Notes:

The testing process was carried out in compliance to the WCAG 2.1 AA guidelines. The product was found to be overall partially supportive.

As a summary, there are some elements and functionalities that are not being supported such as headings, role, focus order etc. However, the page is navigable, and, in most cases, there is a solution for the features that are not being supported.

Accessibility for Americans with Disabilities Act (ADA) website compliance requires all public and (large) private organizations to make their websites and web content conform with mandatory accessibility standards (WCAG 2.0). WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

Evaluation Methods Used:

The product was tested against all of the applicable 50 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies Screen readers NVDA, Jaws, Keyboard only interaction, Browser zoom
- Automated tools aXe, Color Contrast Analyzer
- Browsers Chrome, Edge, Firefox
- Accessibility plugins aXe
- Desktop- Windows 10

The combinations of technologies used were the following:

- Windows with Firefox/ Chrome and NVDA
- Windows with Chrome and Jaws
- Windows with Edge and Jaws
- Windows with Chrome and aXe
- Windows with Google Chrome and Zoom
- Windows with Google Chrome and Color Contrast Analyzer

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.8.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Remarks: Proper alt text has been provided to to the graphics present in the application.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no audio only and video only content present in the application.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document)	Not Applicable	Remark: There is no multimedia content present in the application.

Criteria	Conformance Level	Remarks and Explanations
 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: There is no multimedia content present in the application.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Partially Supports	Remark: Most headings are defined accurately to depict the content's structure. Exceptions are the Text 'Container Orchestration, Operating System and heading hierarchy of the Chaos experiments page. Most lists and tables are defined accurately, exceptions are the tabular content on the Chaos Experiments page and list items on the Chaos Infrastructure page.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.2 (Web)		Remark:
• 10.1.3.2 (Non-web document)		
• 11.1.3.2.1 (Open Functionality Software)	Doubielly Cympouts	The information is presented in a correct sequence
• 11.1.3.2.2 (Closed Software)	Partially Supports	through code to ensure that it can be accessed in a
• 11.8.2 (Authoring Tool)		logical order by assistive technologies, such as
• 12.1.2 (Product Docs)		screen readers across most of the pages except for
• 12.2.4 (Support Docs)		the order of 'id', 'i' icon, 'pencil' icon, and 'name'.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.3 (Web)		
• 10.1.3.3 (Non-web document)		Dama de
• 11.1.3.3 (Open Functionality Software)	Not Applicable	Remark:
• 11.1.3.3 (Closed Software)	Not Applicable	Symbol is not used to indicate information in the
• 11.8.2 (Authoring Tool)		application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		Remark:
Also applies to:		nemark.
EN 301 549 Criteria	Not Applicable	No color is used to indicate any type of information
• 9.1.4.1 (Web)		on the application.
• 10.1.4.1 (Non-web document)		
• 11.1.4.1 (Open Functionality Software)		
• 11.1.4.1 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: There is no such audio available in the application, which plays automatically as soon as the page is launched.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remark: Most of the interactive elements are keyboard operable. However, some buttons and modal windows lack keyboard support.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	•	
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		Remark:
• 10.2.1.2 (Non-web document)		Application has a good support for leads and
• 11.2.1.2 (Open Functionality Software)		Application has a good support for keyboard
• 11.2.1.2 (Closed Software)	Supports	interaction and there is no keyboard trap issue
• 11.8.2 (Authoring Tool)		throughout the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only)		
Also applies to:		Remark:
EN 301 549 Criteria		Remark.
• 9.2.1.4 (Web)		There are no such character key shortcuts required
• 10.2.1.4 (Non-web document)	Not Applicable	in the application to operate any feature, which
• 11.2.1.4.1 (Open Functionality Software)		clashes with the predefined screen reader
• 11.2.1.4.2 (Closed Software)		·
• 11.8.2 (Authoring Tool)		shortcuts.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)	Not Applicable	
• 10.2.2.1 (Non-web document)	Not Applicable	Remark:
• 11.2.2.1 (Open Functionality Software)		
• 11.2.2.1 (Closed Software)		There is no session time out functionality present in
• 11.8.2 (Authoring Tool)		the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)	•	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.2 (Web)		
 10.2.2.2 (Non-web document) 	Not Applicable	
 11.2.2.2 (Open Functionality Software) 	Not Applicable	Daniel I
• 11.2.2.2 (Closed Software)		Remark:
• 11.8.2 (Authoring Tool)		No moving content is present in the application.
• 12.1.2 (Product Docs)		ino moving content is present in the application.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
 10.2.3.1 (Non-web document) 	Not Applicable	Remark:
 11.2.3.1 (Open Functionality Software) 		
• 11.2.3.1 (Closed Software)		There is no flashing / blinking content present
• 11.8.2 (Authoring Tool)		anywhere in the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)	Does Not Supports	Remark:
Also applies to:		
EN 301 549 Criteria		Skip to main content link is not present on top of all
• 9.2.4.1 (Web)		web pages.
 10.2.4.1 (Non-web document) – Does not apply 		

Criteria	Conformance Level	Remarks and Explanations
 11.2.4.1 (Open Functionality Software) – Does not apply 		
 11.2.4.1 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.2 (Web)	Supports	Remark:
 10.2.4.2 (Non-web document) 		
 11.2.4.2 (Open Functionality Software) - Does not apply 		Descriptive and unique page titles are provided for
 11.2.4.2 (Closed Software) – Does not apply 		different pages in the application.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		Remark:
EN 301 549 Criteria	Partially Supports	
• 9.2.4.3 (Web)		The tabbing order is logical for most of the
• 10.2.4.3 (Non-web document)		elements while navigating through keyboard.
• 11.2.4.3 (Open Functionality Software)		Exceptions include in Create Chaos Experiments
• 11.2.4.3 (Closed Software)		'Create a new environment' 'New Environment'
• 11.8.2 (Authoring Tool)		button, screen reader focus does not automatically
• 12.1.2 (Product Docs)		move to the correct place. And Chaos
• 12.2.4 (Support Docs)		Infrastructures on 'Enable Chaos' button focus does
Revised Section 508		
• 501 (Web)(Software)		not move to its modal window.
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
EN 301 549 Criteria	Partially Supports	Remark:
• 9.2.4.4 (Web)		
• 10.2.4.4 (Non-web document)		Appropriate link text is provided for most of the
• 11.2.4.4 (Open Functionality Software)		links available in the application. Exception are on
• 11.2.4.4 (Closed Software		ChaosHub unique label not provided to 'Launch
• 11.8.2 (Authoring Tool)		Experiment' button and no sufficient link text
• 12.1.2 (Product Docs)		provided to pagination control.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only)		
Also applies to:	Supports	
EN 301 549 Criteria		
• 9.2.5.1 (Web)		Remark:
• 10.2.5.1 (Non-web document)		All functionality that uses multipoint or path-based
• 11.2.5.1 (Open Functionality Software)		gestures for operation can be operated with a single
• 11.2.5.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		pointer without a path-based gesture.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Remark:
Also applies to: EN 301 549 Criteria		Remark:
• 9.2.5.2 (Web)		Entire Application supports pointer cancellation as
• 10.2.5.2 (Web)		the down-event of the pointer is not used to
• 11.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software)		execute any part of the function, elements trigger
• 11.2.5.2 (Open Functionality Software)		1
• 11.8.2 (Authoring Tool)		only by using the up-event.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
■ 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 only)	Supports	
Also applies to:	Supports	
EN 301 549 Criteria		Remark:
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)		Visual label matches with the accessible or
• 11.2.5.3.1 (Open Functionality Software)		programmatic name for all of the elements.
• 11.2.5.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		Remark:
• 9.2.5.4 (Web)		Remark:
• 10.2.5.4 (Non-web document)	Not Applicable	There is no functionality in the application that can
• 11.2.5.4 (Open Functionality Software)		be operated by device motion or user motion.
• 11.2.5.4 (Closed Software)		be operated by device motion of user motion.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		Remark:
• 10.3.1.1 (Non-web document)	Supports	nemark.
• 11.3.1.1.1 (Open Functionality Software)	Supports	Lang attribute 'En' is provided for the all the pages
• 11.3.1.1.2 (Closed Software)		in the application.
• 11.8.2 (Authoring Tool)		and applications
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.1 (Web)		Remark:
• 10.3.2.1 (Non-web document)	Cumpouto	Application does not have any facture /
• 11.3.2.1 (Open Functionality Software)	Supports	Application does not have any feature /
• 11.3.2.1 (Closed Software)		functionality, which triggers automatically on
• 11.8.2 (Authoring Tool)		receiving the focus.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.2 (Web)		Remark:
• 10.3.2.2 (Non-web document)	Supports	Remark.
• 11.3.2.2 (Open Functionality Software)		Change of context does not happen anywhere in
• 11.3.2.2 (Closed Software)		the application when changing the setting of any UI
• 11.8.2 (Authoring Tool)		component.
• 12.1.2 (Product Docs)		component.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.1 Error Identification (Level A)		Remark:
Also applies to:	Supports	
EN 301 549 Criteria	Supports	Error message which appears is descriptive and
• 9.3.3.1 (Web)		sufficient enough to understand its purpose.
• 10.3.3.1 (Non-web document)		
• 11.3.3.1.1 (Open Functionality Software)		
• 11.3.3.1.2 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.3.2 Labels or Instructions (Level A) 		
Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remark: All the form fields present in the application have appropriate labels. However an exception is present in Create Chaos Experiments where mandatory form fields is not announced as required and in overview where Form elements do not have semantic labels.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) — Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remark: Elements are well formatted, however for a few pages inappropriate nesting along with start and end stray tags were found.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to understand the actual purpose and nature of these components. Exceptions include on Overview, Name and role of 'x' icon is not defined. on Configure Chaos Infrastructure the role of accordion is not defined. On Chaos Infrastructures the name and role of 'copy' icon is not defined. and on Enterprise ChaosHub the role of 'All, AWS' etc are not defined.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no live multimedia content present in the application.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Remark:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		There is no multimedia content present in the application which requires audio description.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Supports	Remark: Application provides supports and works equally in both landscape/portrait orientation modes.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Remark: Purpose of each input fields collecting information about the user is not programmatically determined. Auto complete attribute is not present in the application.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Wob) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Partially Supports Partially Supports	Remark: Sufficient color contrast is used to display most of the elements. Exceptions include the contrast ratio of text 'Project' placeholder text in Create Chaos Experiment. Contrast ration text 'Pre- Prod, Coming Soon' in Chaos Infrastructures. And contrast ratio of success message in Deploying your Infrastructure. Remark: Text can be resized up to 200 percent without losing content or functionality for most of the page except for the Create Chaos Experiment when horizontal and vertical bars appear.
• 602.3 (Support Docs) 1.4.5 Images of Text (Level AA)	Not Applicable	Remark:
Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool)		There is no such information present in the application, which is in the form of Image of text.

Criteria	Conformance Level	Remarks and Explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply 	Partially Supports	Remark: Application is operable and readable while resizing the content using the browser zoom feature. Except for below: Exception: 1. Create Chaos Experiments> When browser is zoomed upto 400%, both horizontal and vertical bars appear.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Partially Supports	Remark: Application has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the application. Exceptions are the border line of edit field and combo box as well as the color contrast ratio of 'x' icon is less than the standard ratio 3:1.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool)	Supports	Remark: Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text (Letter, word, line and paragraph) spacing.

Criteria	Conformance Level	Remarks and Explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Remark: There are web element available in the application which triggers the additional content after receiving pointer hover or keyboard focus, exceptions are tooltips for 'three dot' icon, 'pencil' icon and 'x' icon.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	Remark: Multiple ways of navigation is not required in the application.
2.4.6 Headings and Labels (Level AA) Also applies to:	Support	
EN 301 549 Criteria ■ 9.2.4.6 (Web) ■ 10.2.4.6 (Non-web document)		Remark:

Criteria	Conformance Level	Remarks and Explanations
 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		Headings present in the application are descriptive enough to understand their purpose and sufficient label is provided for each form field wherever descriptive label is needed.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Support	Remark: Tab focus indicator is not clearly visible on most of the interactive elements.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Not Applicable	Remark: Application content is available in English language only. There is no change in language throughout the application.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		·
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.3 (Web)	Cupport	
 10.3.2.3 (Non-web document) – Does not apply 	Support	Remark:
• 11.3.2.3 (Open Functionality Software) – Does not apply		
 11.3.2.3 (Closed Software) – Does not apply 		Repeated components are occurring in the same
• 11.8.2 (Authoring Tool)		order on every page of the application, which helps
• 12.1.2 (Product Docs)		screen reader and cognitive user to predict the
• 12.2.4 (Support Docs)		location of different web elements on each page.
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA)		
Also applies to:		
EN 301 549 Criteria	_	
• 9.3.2.4 (Web)	Support	Remark:
• 10.3.2.4 (Non-web document) – Does not apply		Remark.
• 11.3.2.4 (Open Functionality Software) – Does not apply		Elements that have the same functionality across
• 11.3.2.4 (Closed Software) – Does not apply		multiple pages in the application have same labels
• 11.8.2 (Authoring Tool)		or same name.
• 12.1.2 (Product Docs)		0.000
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 		
602.3 (Support Docs) – Does not apply to non-web docs		
	Cumpouto	
3.3.3 Error Suggestion (Level AA)	Supports	Dama alla
Also applies to:		Remark:
EN 301 549 Criteria		Error message which appears for form is descriptive
• 9.3.3.3 (Web)		and precise.
10.3.3.3 (Non-web document)11.3.3.3 (Open Functionality Software)		and precise.
• 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software)		
■ 11.5.5.5 (Cluseu Sultwale)		

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool)	Ţ,	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:		
EN 301 549 Criteria	Not Applicable	Remark:
• 9.3.3.4 (Web)		
• 10.3.3.4 (Non-web document)		This success criterion is related to legal
 11.3.3.4 (Open Functionality Software) 		commitment, financial data, etc., which involves
• 11.3.3.4 (Closed Software)		serious risk, if no option, is provided for user to
• 11.8.2 (Authoring Tool)		review or revert the data before submission.
• 12.1.2 (Product Docs)		However, application does not have any such forms,
• 12.2.4 (Support Docs)		where such risk is associated.
Revised Section 508		Where such his associated.
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does Not Support	Remark: Screen reader automatically notify user about alert/ notification/ message which appears in the application. Except for below: Exception: 1. Enterprise ChaosHub> Screen reader does not automatically announce the typeahead search results.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
		NVDA and Jaws screen reader equally
		supports the application. Users using
		these screen readers can easily operate
		the application. Exceptions are in
		Create Chaos Experiments, the tabular
		content is not tagged in table and
		heading hierarchy of the page is
		incorrect, in chaos Infrastructures the
		text 'Container Orchestration,
		Operating System' etc are not tagged in
		heading and in enable Chaos on your
		Infrastructures, List items are not
		tagged in list.
		Remark:
		Color scheme is appropriate and color
		contrast ratio of most of the interactive
		elements is equal to or greater than
		standard ratio of 4.5:1. Exceptions are
		in Create Chaos Experiments, color
202 2 With Limited Vision	Partially Supports	contrast ratio of text 'Project' and
302.2 With Limited Vision		placeholder text is less than the
		standard ratio 4.5:1. In Chaos
		Infrastructures, color contrast ratio of
		text 'Pre- Prod, Coming Soon' etc are
		less than the standard ratio 4.5:1. In
		Deploying your Infrastructure the color
		contrast ratio of success message is less than the standard ratio 4.5:1.
		Remark:
302.3 Without Perception of Color	Not Applicable	inclination.
		No color is used to indicate any type of
		information on page such as bulleted

Criteria	Conformance Level	Remarks and Explanations
		point, section headings, link, button,
		etc.,
	Not Applicable	No monthing a dia combant in proceed in
302.4 Without Hearing		No multimedia content is present in the application.
	Not Applicable	N. 10. 10
302.5 With Limited Hearing		No multimedia content is present in the application.
	Not Applicable	Remark:
	Not Applicable	Speech is not required to complete any
302.6 Without Speech		task or activity.
		Remark:
	Not Applicable	There are no such complicated
		keyboard actions required in the
302.7 With Limited Manipulation		application to perform any task, which requires simultaneous actions or fine
		motor control.
		motor control.
302.8 With Limited Reach and Strength		Remark:
		Application has a good support for
	Partially Supports (Keyboard)	keyboard interaction, as most of the
		interactive elements are accessible
		using the keyboard commands.
		Exceptions are in Create Chaos
		Experiments, Interactive elements
		present on the page and inside modal

Criteria	Conformance Level	Remarks and Explanations
		windows are not accessible through tab key.in Deploying your Infrastructure the content present on 'Deploying your Infrastructure' modal window is not accessible through tab/ arrow keys.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Remark: Many features in the application have good support for users with cognitive disabilities due to following reasons: 1. Application does not have any moving text/images/animations, which disrupts in reading. 2. Application does not have any multimedia, which plays automatically and confuses the user. 3. Application does not have any flashing object, which causes seizure.

Chapter 4: <u>Hardware</u>

Notes: This website is not subjected to the requirements of this section

Chapter 5: Software

Notes: This website is not subjected to the requirements of this section

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not support	Remark: There is no section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies.
602.3 Electronic Support Documentation	See <u>WCAG 2.1</u> section	Application provides Help content pages which gives information on available content. People with visual disability are not able to read and understand this information easily, as user guide PDFs are not tagged for screen reader user.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Remark: Since, the application provides information through the digital medium and it allows user to access the 'Help' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic support documentation as support services are available electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does not support	There is no accessibility information section available in the application, which provides information regarding accessibility and compatibility features.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs		There is no phone number/ email address
	Does not support	mentioned under support section, using
		which user can contact tech support.

Legal Disclaimer (Harness Chaos)

This accessibility assessment (the "Assessment") only addresses the Harness Chaos Engineering product ("Chaos Engineering") using a limited subset of application screens. It is not to be regarded as a comprehensive, exhaustive evaluation of accessibility across the entire Harness product platform. This Assessment is provided for information purposes only and the provided responses are subject to change without notice. Harness does not warrant that the Assessment is error-free, and it does not provide any other warranties, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. Harness further makes no representation or warranties concerning the ability of third party technologies or other products to integrate or be compatible with the Continuous Delivery or any other Harness products. Harness specifically disclaims any liability with respect to this Assessment and no contractual obligations are formed either directly or indirectly by this Assessment.