Voluntary Product Accessibility Template® (VPAT®) International Edition

Version 2.5

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About This Document

The VPAT is provided in four editions based on the standards/guidelines being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International, which includes all of the standards.

This is the International edition of the VPAT. It includes the following standards/guidelines:

- Web Content Accessibility Guidelines 2.0
- Web Content Accessibility Guidelines 2.1
- Web Content Accessibility Guidelines 2.2
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018
- EN 301 549 Accessibility requirements for ICT products and services V3.1.1 (2019-11)
- EN 301 549 Accessibility requirements for ICT products and services V3.2.1 (2021-03)

Note that both EN 301 549 V3.1.1 and V3.2.1 are listed in this section because the criteria are identical and the VPAT covers both standards. If you need a different combination of standards/guidelines, use the appropriate alternate edition of the VPAT found on ITI Accessibility web page.

If you do not need to report on all these standards/guidelines, use the appropriate standard-specific VPAT edition found on the ITI Accessibility web page.

This document is broken into two main sections:

- Essential Requirements and Best Practices for using the VPAT® to complete an Accessibility Conformance Report (the instructions)
- The VPAT

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

The purpose of these instructions is to promote accurate and consistent reporting of product accessibility information.

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the Accessibility Conformance Report is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as "Information and Communication Technology" (ICT) products and services with features that support accessibility.

The Information Technology Industry Council (ITI) provides the VPAT. Use of the template and service mark does not require membership in ITI.

Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors

This section provides guidance for reporting product conformance for major accessibility standards and guidelines using the VPAT® to produce the Accessibility Conformance Report. Deviating from these guidelines precludes vendors from referencing the template by name and/or the VPAT acronym.

Getting Started

- 1. Before creating a report, read all of the materials provided in this document.
- 2. Determine which accessibility standards/guidelines will be included in the product conformance report.
- 3. It is the vendor's responsibility to maintain the integrity of the data in the report.

Essential Requirements for Authors

The following are the minimum requirements to produce an Accessibility Conformance Report based on the VPAT®.

- 1. The VPAT name and template are registered service marks of ITI. Use of the VPAT template and name requires the inclusion of the registered service mark (i.e., "VPAT®"). Users of the VPAT agree not to deviate from the Essential Requirements for Authors.
- 2. The template file can be used as is or replicated in a different delivery format, for example as HTML or PDF. The final conformance report must be accessible.
- 3. A report must contain a minimum of one applicable Standard/Guideline or may contain any combination of the Standards/Guidelines that are applicable to the product being reported.
- 4. A report must contain the following content at a minimum:
 - Report Title In the heading format of "[Company Name] Accessibility Conformance Report"
 - **VPAT Heading Information** Template version
 - Name of Product/Version Name of Product being reported, including product version identifier if necessary

- Report Date Date of report publication. At a minimum, provide the month and year of the report publication. For example, "May 2016". If date is included, ensure it is clear "4 May 2016" or "May 4, 2016".
- **Product Description** A brief description of the product
- Contact Information Contact Information for follow-up questions. Listing an email is sufficient.
- Notes Any details or further explanation about the product or the report.
 This section may be left blank.
- Evaluation Methods Used Include a description of evaluation methods used to complete the VPAT for the product under test.
- Applicable Standards/Guidelines A clear indication of which Standards/Guidelines this Conformance Report covers.
 - The list must include only the Standards/Guidelines used to evaluate the product.
 - A report must contain a minimum of one Standard/Guideline or any combination of the Standards.
 - The applicable Standards/Guidelines that may be included are:
 - Web Content Accessibility Guidelines 2.0 or WCAG 2.0 (ISO/IEC 40500)
 - Web Content Accessibility Guidelines 2.1 or WCAG 2.1
 - Web Content Accessibility Guidelines 2.2 or WCAG 2.2
 - Revised Section 508 standards the U.S. Federal accessibility standard for ICT Products, published by the U.S. Access Board in the Federal Register on January 18, 2017 and corrected on January 22, 2018
 - EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)
 - EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)
 - Note that both EN 301 549 V3.1.1 and V3.2.1 are listed in this section because the criteria are identical and the VPAT covers both standards. If you need a different combination of standards/guidelines, use the appropriate alternate edition of the VPAT found on ITI Accessibility web-page.
 - If other Standards/Guidelines are reported, use the appropriate VPAT edition.

- This information can be in a table format at the top of the report with the table heading 'Standards/Guidelines' and the reported Standards/Guidelines identified. This information can alternatively be supplied in the introductory text of the report. In the VPAT we have used a table as an example and listed "(yes / no)" for each standard/guideline. To indicate what the report covers leave the appropriate yes or no on each standard/guideline.
- If multiple Standards or Guideline tables are included, each table must identify the Standard or Guideline that the criteria in that table represent.
- Terms The report must list the definition of the terms used in the Conformance Level column. ITI recommends the following terms. If a vendor deviates from the ITI definitions, the vendor shall reference this change in the heading Notes section. If a term is not used it can be removed from the list. The ITI definitions are:
 - **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
 - **Partially Supports**: Some functionality of the product does not meet the criterion.
 - **Does Not Support**: The majority of product functionality does not meet the criterion.
 - **Not Applicable**: The criterion is not relevant to the product.

<u>Note</u>: When filling in the WCAG tables, a response may use 'Supports' where one might otherwise be inclined to use 'Not Applicable'. This is in keeping with <u>WCAG 2.0 Understanding Conformance</u>: This means that if there is no content to which a success criterion applies, the success criterion is satisfied.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.
- Tables for Each Standard or Guideline Tables showing the responses to the criteria.
- 5. WCAG Conformance Information The answers in the WCAG success criteria are based on the level of conformance being reported (Level A, AA or AAA).
 - These tables are used to answer:
 - Revised Section 508:
 - Chapter 5 Software
 - Chapter 6 Support Documentation

- EN 301 549 Standard:
 - Chapter 9 Web
 - Chapter 10 Non-Web Documents
 - Chapter 11 Software
 - Chapter 12 Documentation and Support Services
- The selected levels of WCAG 2.x Guidelines.
- The WCAG conformance information can either be included in the provided WCAG section of the report which is cross-referenced from the EN 301 549 responses, or the WCAG information can be incorporated within the EN 301 549 section of the report. The information does not need to be duplicated.
- If using a summary table, due to answers applying to multiple criteria, when answering for the Revised Section 508 or EN 301 549, the answers need to be clear about which individual criteria the answer applies to. It is possible to either use a summary, selecting the worst case for the criteria, or to have separate answers or even tables for software, support documentation, authoring tools, etc., so long as the methodology used is made clear.
- If not completing a set of Standards such as Section 508 or EN 301 549, then remove the breakdown information and answer only for the WCAG criteria.
- When only reporting on WCAG 2.0 criteria, it is acceptable to remove the WCAG 2.1 and 2.2-specific criteria from the table. These are marked '2.1 and 2.2' or '2.2 only' within the row. Likewise, if only reporting on WCAG 2.1, it is acceptable to remove the rows with criteria marked '2.2 only' from the table.
- Remarks and Explanations Detailed remarks should be provided in the Remarks and Explanations column to justify your answer in the Conformance Level column.
 - When the conformance level is 'Partially Supports' or 'Does Not Support', the remarks should identify:
 - 1. The functions or features with issues
 - 2. How they do not fully support
 - If the criterion does not apply, explain why.
 - If an accessible alternative is used, describe it.
- 7. In the Section 508 tables, when subsections of criteria do not apply to the product, the section may be summarized or removed as long as an explanation is provided explaining why a criterion does not apply. Another alternative is to leave the table and add a summary why the section does not apply. For example, in Chapter 5 the criteria in 502 and 503 will not apply to a web only application, thus those sections can be removed with a summary in the notes for the chapter, or a row in the table.

Best Practices for Authors

ITI suggests that authors adopt the following best practices when using the VPAT® to create an Accessibility Conformance Report.

- Branding Header: Company logo or branding information
- Report Date Changes: If a report is revised, change the report date and
 explain the revision in the Notes section. Alternately, create a new report and
 explain in the Notes section that it supersedes an earlier version of the report.
- Notes: Add any notes applicable to product or the report
 - Additional information about the product version that the document references
 - Any revisions to the document
 - Links to any related documents
 - Additional information describing the product
 - Additional information about what the document does or does not cover
 - Information suggested by the <u>WCAG 2.0 Conformance Claim</u>
 - Information needed to satisfy ISO/IEC 17050-1:2004, Supplier's Declaration of Conformity
- Evaluation Methods Used Information to enter may include the following:
 - Testing is based on knowledge of general product functionality (Instructional note: this would mean the tester knows how to use the common uses and flows of the product in addition to accessibility)
 - Similar to another evaluated product
 - Testing with assistive technologies
 - Published test method (provide name, publisher, URL link)
 - Vendor proprietary test method
 - Other test method
- Remarks and Explanations: This section may include:
 - Information regarding the testing of a given criteria.
 - Information on application dependencies to support accessibility (e.g. OS, app frameworks, browsers recommended).
 - How the customer can find more information about accessibility issues.
 One method can be to include the bug ID where customers can call the company's customer support to get additional information.

- Known workarounds for accessibility issues.
- Legal Disclaimer: Area for any legal disclaimer text required by your organization.
- Report Size: To reduce the size of the report it is acceptable to remove sections. Individual criteria cannot be removed, only sections at a time. Section removal is acceptable in four situations:
 - When an entire standard is not being reported on, for example EN 301 549, there should be no references of it in the report.
 - When an entire section is not being reported on because it does not apply to the product, for example:
 - Chapter 4: Hardware. Information should be included in the notes for that section why it has been removed.
 - A card reader that does not have sound could remove the criteria in section 413 Closed Caption Processing Technologies and just note the why the criteria does not apply.
 - When only reporting on WCAG 2.0 criteria, it is acceptable to remove the WCAG 2.1 and WCAG 2.2-specific criteria from the table. These are marked '2.1 and 2.2' or '2.2 only' within the row. Likewise, if only reporting on WCAG 2.1, it is acceptable to remove the rows with criteria marked '2.2 only' from the table.
 - If the product is not being evaluated for a level of the criteria (for example Level AAA) then that table may be deleted.
 - If a requesting customer has identified that a section of the standard does not apply, information should be included in the notes that the section has been removed.
- WCAG 2.x Tables: The WCAG 2.x criteria are shown in three tables, Level A, Level AA, and Level AAA.
 - If desired, these tables can be combined into one table.
 - When reporting on a level (A, AA, or AAA) all criteria for that level must be answered for the particular version of WCAG that the report includes.
- Language: Translation to other languages is permitted.
- Multiple Reports: When using the VPAT to create an Accessibility
 Conformance Report for complex products it may be helpful to separate
 answers into multiple reports. For example, when a product is an Authoring
 Tool that also has web content and documentation. When multiple reports
 are used for a complex product, it is required to explain this and how to reach
 the other reports in the Notes section of each report.

- **Criteria Text:** To help conserve space in the ITI template only the criteria ID number and a short title have been included. Where possible, links have been included to the standard/guideline.
 - It is acceptable to add the full text of the criteria into the cell if desired to help with understanding.
 - The links to the standards/guidelines can be removed.
- Ordering of Tables: The order that the standards/guideline tables appear may be changed to facilitate reading. The current order is WCAG, Section 508 and EN 301 549. You can change this order if desired or incorporate the WCAG criteria into the Section 508 and EN 301 549 tables.
- **Guideline Section Heading Rows in Tables:** The tables include heading rows to facilitate understanding the context of the criteria.
 - The cells in these rows do not require answers as indicated by "Heading cell – no response required."
 - o It is optional to add a response if desired.
 - o The shading of the row is also optional.
 - o If removing the heading rows, edit the criteria titles so it's clear where they apply.

Posting the Final Document

- When publishing your Accessibility Conformance Report, be sure to remove the entire first 10 pages of this document, including the table of contents, introductory information and instructions.
- Check for each required item in the VPAT® document:
 - [Company Name] Accessibility Conformance Report (report title)
 - (Based on VPAT® Version 2.5)
 - Name of Product/Version
 - Report Date
 - Product Description
 - Contact Information
 - Notes
 - Evaluation Methods Used
 - Applicable Standards/Guidelines
 - Terms
 - Tables for Each Standard or Guideline

- Check that there is a response for each criterion for 'Conformance Level' and 'Remarks and Explanations.'
- Verify that the final document is accessible.
- Post your final document on your company's web site, or make the document available to customers upon request.

Table Information for VPAT® Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.

- When sections of criteria do not apply, or are deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Harness IDP

Report Date: June 30, 2024

Product Description:

Contact Information:

Notes: The testing process was carried out in compliance to the WCAG 2.2 AA guidelines. The product was found to be overall partially supportive. As a summary, there are some elements and functionalities that are not being supported such as color contrast, heading, labels, role etc. However, the page is navigable, and, in most cases, there is a solution for the features that are not being supported. Accessibility for Americans with Disabilities Act (ADA) website compliance requires all public and (large) private organizations to make their websites and web content conform with mandatory accessibility standards (WCAG 2.2). WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

Evaluation Methods Used:

The product was tested against all of the applicable 86 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

[&]quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

- Assistive technologies Screen readers NVDA, Jaws, Voiceover
- Keyboard only interaction, Browser zoom
- Automated tools Axe, Color Contrast Analyzer
- Browsers Chrome, Edge, Firefox, Safari
- Accessibility plugins Axe
- Desktop- Windows 10, Mac

The combinations of technologies used were the following:

- Windows with Firefox/ Chrome and NVDA
- Windows with Chrome and Jaws
- Windows with Edge and Jaws
- Mac with Safari and Voiceover
- Windows with Chrome and Axe
- Windows with Google Chrome and Zoom
- Windows with Google Chrome and Color Contrast Analyzer

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcag.uc.nc/w

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.8.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Partially Supports	Remarks: Proper alt text has been provided to most of the graphics present in the application. However exceptions are present: Exception: 1. Home> Decorative banner image is not hidden. 2. Home> Decorative image is not hidden.
 602.3 (Support Docs) 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: There is no audio only and video only content present in the application.
1.2.2 Captions (Prerecorded) (Level A) Also applies to:	Not Applicable	Remark:

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)		There is no multimedia content present in the application.
 602.3 (Support Docs) 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: There is no multimedia content present in the application.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool)	Partially Supports	Remark: Screen reader properly identifies most of the information available in the application and the screen reader user is easily able to perceive the relationships between an element and its role. However exceptions are present:

Criteria	Conformance Level	Remarks and Explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		Exceptions: 1. Home> Visually appearing headings are not tagged in heading. 2. Home> List items present under 'Learn More' section are tagged in list incorrectly. 3. Team> Screen reader is unnecessarily reading 'A, DF, E' elements. 4. Catalog> Elements with same functionality are not
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Remark: Screen reader reads all of the content present in the application in a meaningful sequence with the help of arrow keys and other reading commands.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software)	Not Applicable	Remark: No symbol is used to indicate information in the application.

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 	Not Applicable	Remark: Only color is not used to indicate information in the application.
 602.3 (Support Docs) 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 	Not Applicable	Remark: There is no such audio available in the application, which plays automatically as soon as the page is launched.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)	·	
2.1.1 Keyboard (Level A)		
Also applies to:		Remark:
EN 301 549 Criteria		
• 9.2.1.1 (Web)		Application has support for keyboard interaction, as
• 10.2.1.1 (Non-web document)		most of the interactive elements are accessible using
 11.2.1.1.1 (Open Functionality Software) 	Dantially Comments	the keyboard commands. However an exception is
• 11.2.1.1.2 (Closed Software)	Partially Supports	present:
• 11.8.2 (Authoring Tool)		present.
• 12.1.2 (Product Docs)		Exception:
• 12.2.4 (Support Docs)		
Revised Section 508		1. Catalog> 'X' (close) icon is not accessible through
• 501 (Web)(Software)		tab/ arrow keys.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)		
Also applies to:		
EN 301 549 Criteria		D 1
• 9.2.1.2 (Web)		Remark:
• 10.2.1.2 (Non-web document)		Application has a good support for keyboard
• 11.2.1.2 (Open Functionality Software)	Supports	interaction and there is no keyboard trap issue
• 11.2.1.2 (Closed Software)	Supports	· · · · · · · · · · · · · · · · · · ·
• 11.8.2 (Authoring Tool)		throughout the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)		
Also applies to:	Not Applicable	Remark:
EN 301 549 Criteria		Nemark.
• 9.2.1.4 (Web)		
• 10.2.1.4 (Non-web document)		

Criteria	Conformance Level	Remarks and Explanations
 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		There are no such character key shortcuts required in the application to operate any feature, which clashes with the predefined screen reader shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no session time out functionality present in the application.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: No moving content is present in the application.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	•	
Also applies to:		
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
 10.2.3.1 (Non-web document) 	Not Applicable	Remark:
 11.2.3.1 (Open Functionality Software) 		
• 11.2.3.1 (Closed Software)		There is no flashing / blinking content present
• 11.8.2 (Authoring Tool)		anywhere in the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.1 (Web)		
 10.2.4.1 (Non-web document) – Does not apply 	Does Not Supports	Remark:
 11.2.4.1 (Open Functionality Software) – Does not apply 		
 11.2.4.1 (Closed Software) – Does not apply 		Skip to main content link is not present in the
• 11.8.2 (Authoring Tool)		application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non-web software 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)	Supports	Domest.
Also applies to:		Remark:
EN 301 549 Criteria		Descriptive and unique page titles are provided for
• 9.2.4.2 (Web)		different pages in the application.
• 10.2.4.2 (Non-web document)		unierent pages in the application.
 11.2.4.2 (Open Functionality Software) - Does not apply 		

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Remark: Focus order is moving in a correct sequence through out the application. However an exception is present: Exception: 1. Register> Screen reader focus does not automatically move to the first invalid edit field.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Supports	Remark: Appropriate link text is provided to all of the links available in the application.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)		
Also applies to:	Supports	
EN 301 549 Criteria	Supports	
• 9.2.5.1 (Web)		Remark:
• 10.2.5.1 (Non-web document)		
 11.2.5.1 (Open Functionality Software) 		All functionality that uses multipoint or path-based
• 11.2.5.1 (Closed Software)		gestures for operation can be operated with a single
• 11.8.2 (Authoring Tool)		pointer without a path-based gesture.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	_	
Also applies to:	Supports	Remark:
EN 301 549 Criteria		Remark.
• 9.2.5.2 (Web)		Entire Application supports pointer cancellation as
• 10.2.5.2 (Non-web document)		the down-event of the pointer is not used to execute
• 11.2.5.2 (Open Functionality Software)		any part of the function, elements trigger only by
• 11.2.5.2 (Closed Software)		using the up-event.
• 11.8.2 (Authoring Tool)		using the up-event.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
Also applies to:		
EN 301 549 Criteria		Remark:
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)		Visual label matches with the accessible or
• 11.2.5.3.1 (Open Functionality Software)		programmatic name for all of the elements.
• 11.2.5.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	<u> </u>	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply	-	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.4 (Web)		Remark:
10.2.5.4 (Non-web document)	Not Applicable	There is no functionality in the application that can
 11.2.5.4 (Open Functionality Software) 		· · · · · · · · · · · · · · · · · · ·
• 11.2.5.4 (Closed Software)		be operated by device motion or user motion.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
• 10.3.1.1 (Non-web document)		Remark:
• 11.3.1.1.1 (Open Functionality Software)	Supports	
• 11.3.1.1.2 (Closed Software)		Lang attribute 'En' is provided for the all the pages in
• 11.8.2 (Authoring Tool)		the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:	Supports	
EN 301 549 Criteria	συρροί το	Remark:
• 9.3.2.1 (Web)		Incilial K.
• 10.3.2.1 (Non-web document)		Application does not have any feature / functionality,
• 11.3.2.1 (Open Functionality Software)		which triggers automatically on receiving the focus.
• 11.3.2.1 (Closed Software)		without triggers automatically of receiving the focus.
• 11.8.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 	Supports	Remark: Change of context does not happen in the application when changing the setting of any UI component.
602.3 (Support Docs) 3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Remark: Consistent help is provided on the site.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool)	Supports	Remark: Error message appears in the application and is present in the form of regular text.

Criteria	Conformance Level	Remarks and Explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.3.2 Labels or Instructions (Level A) 		•
Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remark: Appropriate label is provided for form fields present in the application, however an exception is present: Exceptions: 1. Catalog> Combo box does not have semantic labels.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Remark: This success criteria is not applicable for this website. No redundant entry is required in site.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to understand the actual purpose and nature of these components. However, there are a few exceptions where Name/Role/Value is not associated properly for the elements. Exceptions: 1. Catalog> Incorrect role is defined to 'owner, lifecycle' etc dropdown. 2. Catalog> Button role is unnecessarily announced for table headers twice. 3. APIs> Incorrect role is defined to 'View, Edit'. 4. DevTools> Name of 'file' icon is not defined.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no live multimedia content present in the application.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no multimedia content present in the application which requires audio description.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.4 (Web)	Supports	
• 10.1.3.4 (Non-web document)		Remark:
• 11.1.3.4 (Open Functionality Software)		Remark.
• 11.1.3.4 (Closed Software)		Application provides supports and works equally in
• 11.8.2 (Authoring Tool)		both landscape/portrait orientation modes.
• 12.1.2 (Product Docs)		Sour landscape, portrait offentation modes.
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.5 (Web)	Partially Supports	Remark:
• 10.1.3.5 (Non-web document)		incinark.
• 11.1.3.5.1 (Open Functionality Software)		Purpose of each input fields collecting information
• 11.1.3.5.2 (Closed Software)		about the user is not programmatically determined.
• 11.8.2 (Authoring Tool)		and a second more programmed and a second most
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA)		Remark:
Also applies to:		Application has sufficient application in A.F.4 for
EN 301 549 Criteria	Partially Supports	Application has sufficient contrast ratio i.e. 4.5:1 for
• 9.1.4.3 (Web)	,	most of the elements present in the application.
• 10.1.4.3 (Non-web document)		However, at some instances contrast ratio is not
• 11.1.4.3 (Open Functionality Software)		sufficient for different elements.
• 11.1.4.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		Exceptions:
• 12.1.2 (Product Docs)		1. Home> The color contrast ratio of placeholder text
• 12.2.4 (Support Docs)		is less than the standard ratio 4.5:1.
Revised Section 508		is less than the standard ratio 4.5.1.
• 501 (Web)(Software)	1	

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)	i i	2. Team> The color contrast ratio of text
• 602.3 (Support Docs)		'Component' is less than the standard ratio 4.5:1.
		3. Catalog> The color contrast ratio of placeholder
		text is less than the standard ratio 4.5:1.
		4. Workflows> The color contrast ratio of text
		'Register Existing Component' on hover is less than the standard ratio 4.5:1.
1.4.4 Resize text (Level AA)		
Also applies to:		
EN 301 549 Criteria	Partially Supports	Remark:
• 9.1.4.4 (Web)	Partially Supports	
• 10.1.4.4 (Non-web document)		Application is operable and readable while resizing
11.1.4.4.1 (Open Functionality Software)11.1.4.4.2 (Closed Software)		the content using the browser zoom feature.
• 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool)		However an exception is present:
• 12.1.2 (Product Docs)		
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		Exception:
Revised Section 508		1. Home> When browser is zoomed upto 200%, both
501 (Web)(Software)		horizontal and vertical bars appear.
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)	Not Applicable	Remark:
Also applies to:	Not Applicable	nemark.
EN 301 549 Criteria		There is no such information present in the
• 9.1.4.5 (Web)		application, which is in the form of Image of text.
• 10.1.4.5 (Non-web document)		application, which is in the form of image of text.
• 11.1.4.5.1 (Open Functionality Software)		
 11.1.4.5.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Partially Supports	Remark: Application is operable and readable while resizing the content using the browser zoom feature. However an exception is present: Exception: 1. Home> When browser is zoomed upto 200%, both horizontal and vertical bars appear.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Remark: Application has sufficient contrast ratio i.e. 3:1 for most of the elements present in the application. However, at some instances contrast ratio is not sufficient for different elements. Exceptions: 1. DevTools> The color contrast ratio of '>, file' icons are less than the standard ratio 3:1. 2. Team> The color contrast ratio of toggle icon is less than the standard ratio 3:1. 3. Team> The color contrast ratio of three dot icon is less than the standard ratio 3:1.

Criteria	Conformance Level	Remarks and Explanations
		4. Catalog> The color contrast ratio of 'x' icon is less than the standard ratio 3:1.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Remark: Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text (Letter, word, line and paragraph) spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Remark: There are web element available in the application which triggers the additional content after receiving pointer hover or keyboard focus. However exceptions are present: Exceptions: 1. Home> Tooltip is not provided for 'x' icon. 2. Catalog> Tooltip is not provided for 'x' icon. 3. Workflows> Tooltip is not provided for 'x, three dot' icons.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.5 (Open Functionality Software) – Does not apply		Remark:
 11.2.4.5 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		Multiple ways of navigation is not required in the
• 12.1.2 (Product Docs)		application.
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non-web software 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
• 10.2.4.6 (Non-web document)		Remark:
• 11.2.4.6 (Open Functionality Software)	Support	
• 11.2.4.6 (Closed Software)		Headings present in the application are descriptive
• 11.8.2 (Authoring Tool)		enough to understand their purpose and sufficient
• 12.1.2 (Product Docs)		label is provided for each form field wherever
• 12.2.4 (Support Docs)		descriptive label is needed.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.7 (Web)	Support	Remark:
• 10.2.4.7 (Non-web document)		Tab focus indicator is clearly visible on all interactive
• 11.2.4.7 (Open Functionality Software)		elements.
• 11.2.4.7 (Closed Software)		elements.
11.8.2 (Authoring Tool)12.1.2 (Product Docs)		
·		
• 12.2.4 (Support Docs) Revised Section 508		
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Conformance Level	Remarks and Explanations
Supports	Remark: When element receives keyboard focus, then the component is not entirely hidden due to author-created content.
Not Applicable	Remark: No such dragging elements are present in the application.
Supports	Remark: Appropriate size, spacing etc are provided for the elements.
Not Applicable	Remark: Application content is available in English language only.
	Supports Not Applicable Supports

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)	•	·
• 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.3 (Web)	Support	
 10.3.2.3 (Non-web document) – Does not apply 	зарроге	Remark:
• 11.3.2.3 (Open Functionality Software) – Does not apply		
 11.3.2.3 (Closed Software) – Does not apply 		Repeated components are occurring in the same
• 11.8.2 (Authoring Tool)		order on every page of the application, which helps
• 12.1.2 (Product Docs)		screen reader and cognitive user to predict the
• 12.2.4 (Support Docs)		location of different web elements on each page.
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA)		
Also applies to: EN 301 549 Criteria		
	Support	
9.3.2.4 (Web)10.3.2.4 (Non-web document) – Does not apply	Зиррогс	Remark:
 10.3.2.4 (Non-web document) – Boes not apply 11.3.2.4 (Open Functionality Software) – Does not apply 		
 11.3.2.4 (Open 1 dilectionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 		Elements that have the same functionality across
• 11.8.2 (Authoring Tool)		multiple pages in the application have same labels or
• 12.1.2 (Product Docs)		same name.
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA)	Supports	Remark:
Also applies to:	• •	
EN 301 549 Criteria		Error message which appears is descriptive and
• 9.3.3.3 (Web)		precise.

Criteria	Conformance Level	Remarks and Explanations
 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission. However, application does not have any such forms, where such risk is associated.
• 002.3 (Support Bots)	Not Applicable	Remark:
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		No cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Does Not Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		Remarks and Explanations Alert/ notification/ message appears in the application is not announced automatically by screen reader. Related instance is: Instances: 1. Home> Screen reader does not automatically announce the typeahead search results. 2. Home> Change in button name is not
		automatically announced by screen reader. 3. Home> Change in button name is not automatically announced by screen reader. 4. Catalog> Screen reader does not automatically announce the typeahead search results.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

Revised Section 508 Report

Notes:

Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Criteria	Conformance Level	Remarks and Explanations
Criteria	Conformance Level	Remark: NVDA and Jaws screen reader equally supports the application. Users using these screen readers can easily operate the application. However, there are a some instances, where a screen reader
302.1 Without Vision	Partially Supports	user will have difficulties in understanding the information. Exceptions: 1. Home> Visually appearing headings are not tagged in heading.
		 Home> List items present under 'Learn More' section are tagged in list incorrectly. Team> Screen reader is unnecessarily
		reading 'A, DF, E' elements. 4. Catalog> Elements with same functionality are not grouped together.

Criteria	Conformance Level	Remarks and Explanations
		Remark:
		Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1. However, there are a few instances where low vision user will find it difficult to recognize web elements as their color contrast ratio is less than the
		standard ratio.
		Exceptions:
302.2 With Limited Vision	Partially Supports	1. Home> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.
		2. Team> The color contrast ratio of text 'Component' is less than the standard ratio 4.5:1.
		3. Catalog> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.
		4. Workflows> The color contrast ratio of text 'Register Existing Component' on hover is less than the standard ratio 4.5:1.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Not Applicable	Remark: Only color is not used to indicate information in the application.
302.4 Without Hearing	Not Applicable	Remark: There is no multimedia content present in the application.
302.5 With Limited Hearing	Not Applicable	Remark: There is no multimedia content present in the application.
302.6 Without Speech	Not Applicable	Remark: Speech is not required to complete any task or activity.
302.7 With Limited Manipulation	Not Applicable	Remark: There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	Partially Supports (Keyboard)	Remark:

Criteria	Conformance Level	Remarks and Explanations
		Application has a good support for
		keyboard interaction, as most of the
		interactive elements are accessible
		using the keyboard commands.
		However exceptions are present:
		Exception:
		1. Catalog> 'X' (close) icon is not
		accessible through tab/ arrow keys.
		Remark:
		Many features in the application have
		good support for users with cognitive
302.9 With Limited Language, Cognitive, and Learning Abilities		disabilities due to following reasons:
	Supports	 Application does not have any
		moving text/images/animations, which
		disrupts in reading.
		2. Application does not have any
		multimedia, which plays automatically
		and confuses the user.
		3. Application does not have any
		flashing object, which causes seizure.

Chapter 4: Hardware

Notes: This website is not subjected to the requirements of this section.

Chapter 5: Software

Notes: This website is not subjected to the requirements of this section.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Remark: There is no section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies.
602.3 Electronic Support Documentation	See <u>WCAG 2.1</u> section	Application provides Help content pages which gives information on available content. People with visual disability are not able to read and understand this information easily, as user guide PDFs are not tagged for screen reader user.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Remark: Since, the application provides information through the digital medium and it allows user to access the 'Help' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic

Criteria	Conformance Level	Remarks and Explanations
		support documentation as support services are available electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	There is no accessibility information section available in the application, which provides information regarding accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Does Not Support	There is no phone number/email address mentioned under support section, using which user can contact tech support.

Legal Disclaimer (Harness)

Include your company legal disclaimer here, if needed.