# **Accessibility Conformance Report**

# **International Edition**

(Based on VPAT<sup>®</sup> Version 2.4)

#### Name of Product/Version: Harness Platform

Report Date: 19 May, 2023

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#### Notes:

The testing process was carried out in compliance to the WCAG 2.1 AA guidelines. The product was found to be overall partially supportive.

As a summary, there are some elements and functionalities that are not being supported such as headings, role, focus order etc. However, the page is navigable, and, in most cases, there is a solution for the features that are not being supported.

Accessibility for Americans with Disabilities Act (ADA) website compliance requires all public and (large) private organizations to make their websites and web content conform with mandatory accessibility standards (WCAG 2.0). WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

#### **Evaluation Methods Used:**

The product was tested against all of the applicable 50 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies Screen readers NVDA, Jaws, Keyboard only interaction, Browser zoom
- Automated tools aXe, Color Contrast Analyzer
- Browsers Chrome, Edge, Firefox
- Accessibility plugins aXe
- Desktop- Windows 10

The combinations of technologies used were the following:

- Windows with Firefox/ Chrome and NVDA
- Windows with Chrome and Jaws
- Windows with Edge and Jaws
- Windows with Chrome and aXe
- Windows with Google Chrome and Zoom
- Windows with Google Chrome and Color Contrast Analyzer

### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No )
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes )
	Level AAA (No )
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(No )

#### Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

### Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.1.1.1 (Web)</li> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1.1 (Open Functionality Software)</li> <li>11.1.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	<b>Remarks:</b> Proper alt text has been provided to to the graphics present in the application.
<ul> <li>I.2.1 Audio-only and Video-only (Prerecorded) (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	<b>Remark:</b> There is no audio only and video only content present in the application.
<b>1.2.2 Captions (Prerecorded)</b> (Level A)         Also applies to:         EN 301 549 Criteria         • 9.1.2.2 (Web)         • 10.1.2.2 (Non-web document)	Not Applicable	<b>Remark:</b> There is no multimedia content present in the application.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.1.2.2 (Open Functionality Software)</li> <li>11.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> <b>1.2.3</b> Audio Description or Media Alternative (Prerecorded) (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.2.3 (Web)</li> <li>10.1.2.3 (Non-web document)</li> <li>11.1.2.3.1 (Open Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Remark: There is no multimedia content present in the application.
<ul> <li>1.3.1 Info and Relationships (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.3.1 (Web)</li> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> </li> </ul>	Partially Supports	<b>Remark:</b> Most headings are defined accurately to depict the content's structure. Exceptions are in Account Audit Trail, landmark regions are not defined, no heading is present and tabular content is not tagged and in Access Control, navigation links are not tagged.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
<ul> <li>1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.1.3.2 (Web)</li> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> </li> </ul>	Partially Supports	<b>Remark:</b> The information is presented in a correct sequence through code to ensure that it can be accessed in a logical order by assistive technologies, such as screen readers across most of the pages except Access Control> Roles the focus is incorrect from text 'id' then 'i' icon, to 'pencil' icon, then 'name'.
<ul> <li>602.3 (Support Docs)</li> <li>1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Not Applicable	<b>Remark:</b> Symbol is not used to indicate information in the application.
<ul> <li>1.4.1 Use of Color (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> </ul>	Not Applicable	<b>Remark:</b> No color is used to indicate any type of information on the application.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> <b>1.4.2 Audio Control</b> (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> </ul>	Not Applicable	Remark: There is no such audio available in the application, which plays automatically as soon as the page is launched.
<ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> 2.1.1 Keyboard (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<b>Remark:</b> Most of the interactive elements are keyboard operable. However, some buttons and modal windows lack keyboard support.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		Remark:
<ul> <li>9.2.1.2 (Web)</li> <li>10.2.1.2 (Non-web document)</li> </ul>		
<ul> <li>10.2.1.2 (Non-web document)</li> <li>11.2.1.2 (Open Functionality Software)</li> </ul>		Application has a good support for keyboard
<ul> <li>11.2.1.2 (Open Functionality Software)</li> <li>11.2.1.2 (Closed Software)</li> </ul>	Supports	interaction and there is no keyboard trap issue
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>		throughout the application.
<ul> <li>12.1.2 (Product Docs)</li> </ul>		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
• 501 (Web)(Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
<ul> <li>602.3 (Support Docs)</li> </ul>		
2.1.4 Character Key Shortcuts (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		Remark:
• 9.2.1.4 (Web)		
• 10.2.1.4 (Non-web document)	Not Applicable	There are no such character key shortcuts required
• 11.2.1.4.1 (Open Functionality Software)		in the application to operate any feature, which
• 11.2.1.4.2 (Closed Software)		clashes with the predefined screen reader
• 11.8.2 (Authoring Tool)		shortcuts.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)	Net Analischie	
• 10.2.2.1 (Non-web document)	Not Applicable	Remark:
<ul> <li>11.2.2.1 (Open Functionality Software)</li> </ul>		
• 11.2.2.1 (Closed Software)		There is no session time out functionality present in
• 11.8.2 (Authoring Tool)		the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.2 (Web)		
• 10.2.2.2 (Non-web document)	Not Applicable	
<ul> <li>11.2.2.2 (Open Functionality Software)</li> </ul>	Not Applicable	Demerly
<ul> <li>11.2.2.2 (Closed Software)</li> </ul>		Remark:
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>		No moving content is present in the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
<ul> <li>10.2.3.1 (Non-web document)</li> </ul>	Not Applicable	Remark:
<ul> <li>11.2.3.1 (Open Functionality Software)</li> </ul>		
<ul> <li>11.2.3.1 (Closed Software)</li> </ul>		There is no flashing / blinking content present
• 11.8.2 (Authoring Tool)		anywhere in the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)	Does Not Supports	Remark:
Also applies to:		
EN 301 549 Criteria		Skip to main content link is not present on top of all
• 9.2.4.1 (Web)		web pages.
<ul> <li>10.2.4.1 (Non-web document) – Does not apply</li> </ul>		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> 2.4.2 Page Titled (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Remark: Descriptive and unique page titles are provided for different pages in the application.
<ul> <li>2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> </li> </ul>	Partially Supports	<b>Remark:</b> The tabbing order is logical for most of the elements while navigating through keyboard. Exceptions include in Roles Focus is not constrained within 'New Role' modal window, when hitting enter focus does not move to its modal window and Screen reader focus does not automatically move to the first invalid edit field.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
EN 301 549 Criteria	Supports	
• 9.2.4.4 (Web)		
<ul> <li>10.2.4.4 (Non-web document)</li> </ul>		Deve entre
<ul> <li>11.2.4.4 (Open Functionality Software)</li> </ul>		Remark:
• 11.2.4.4 (Closed Software		Appropriate link text is provided for all the links
• 11.8.2 (Authoring Tool)		available in the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only)		
Also applies to:	Supports	
EN 301 549 Criteria		
• 9.2.5.1 (Web)		Remark:
• 10.2.5.1 (Non-web document)		All functionality that uses multipoint or path-based
• 11.2.5.1 (Open Functionality Software)		
<ul> <li>11.2.5.1 (Closed Software)</li> <li>11.2.2 (Authorize Teel)</li> </ul>		gestures for operation can be operated with a single
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.4.2 (Devolute Devolute</li> </ul>		pointer without a path-based gesture.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply 2.5.2 Pointer Cancellation (Level A 2.1 only)		
Also applies to:	Supports	Remark:
EN 301 549 Criteria		Reliark.
• 9.2.5.2 (Web)		Entire Application supports pointer cancellation as
<ul> <li>10.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> </ul>		the down-event of the pointer is not used to
<ul> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> </ul>		execute any part of the function, elements trigger
<ul> <li>11.2.5.2 (Open Functionality Software)</li> <li>11.2.5.2 (Closed Software)</li> </ul>		only by using the up-event.
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>		
<ul> <li>12.1.2 (Product Docs)</li> </ul>		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply	Т	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
Also applies to:	ouppoi to	
EN 301 549 Criteria		Remark:
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)		Visual label matches with the accessible or
<ul> <li>11.2.5.3.1 (Open Functionality Software)</li> </ul>		programmatic name for all of the elements.
<ul> <li>11.2.5.3.2 (Closed Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		Remark:
• 9.2.5.4 (Web)		Remark.
<ul> <li>10.2.5.4 (Non-web document)</li> </ul>	Not Applicable	There is no functionality in the application that can
• 11.2.5.4 (Open Functionality Software)		be operated by device motion or user motion.
• 11.2.5.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		Remark:
• 10.3.1.1 (Non-web document)	Supports	
• 11.3.1.1.1 (Open Functionality Software)		Lang attribute 'En' is provided for the all the pages
• 11.3.1.1.2 (Closed Software)		in the application.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504 2 (Authorize Teel)</li> </ul>		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.1 (Web)		Remark:
• 10.3.2.1 (Non-web document)	Supports	Application does not have any feature /
<ul> <li>11.3.2.1 (Open Functionality Software)</li> </ul>	Supports	
<ul> <li>11.3.2.1 (Closed Software)</li> </ul>		functionality, which triggers automatically on
• 11.8.2 (Authoring Tool)		receiving the focus.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.2 (Web)		Remark:
<ul> <li>10.3.2.2 (Non-web document)</li> </ul>	Supports	incinark.
<ul> <li>11.3.2.2 (Open Functionality Software)</li> </ul>		Change of context does not happen anywhere in
• 11.3.2.2 (Closed Software)		the application when changing the setting of any UI
• 11.8.2 (Authoring Tool)		component.
• 12.1.2 (Product Docs)		component.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.1 Error Identification (Level A)		Remark:
Also applies to:	Supports	Error massage which appears is descriptive and
EN 301 549 Criteria	54000 CS	Error message which appears is descriptive and
• 9.3.3.1 (Web)		sufficient enough to understand its purpose.
• 10.3.3.1 (Non-web document)		
• 11.3.3.1.1 (Open Functionality Software)		
<ul> <li>11.3.3.1.2 (Closed Software)</li> </ul>		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<ul> <li>3.3.2 Labels or Instructions (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.3.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<b>Remark:</b> All the form fields present in the application have appropriate labels. Except in Access Conrtol where mandatory form fields is not announced and form element does not have semantic labels.
<ul> <li>4.1.1 Parsing (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Partially Supports	<b>Remark:</b> Elements are well formatted, however for a few pages inappropriate nesting along with start and end stray tags were found.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Not required</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Partially Supports	Remark: Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to understand the actual purpose and nature of these components. Exceptions include on Account Audit Trail, Expanded/ collapsed state is unnecessarily defined for tabs and role of dates are not defined. And in Access Control, Roles, the mame and role of 'i, pencil' icons are not defined. And in Manage Roles name of 'delete' icon is not defined.

## Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	<b>Remark:</b> There is no live multimedia content present in the application.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Remark:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		There is no multimedia content present in the application which requires audio description.
<ul> <li>1.3.4 Orientation (Level AA 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.3.4 (Web)</li> <li>10.1.3.4 (Non-web document)</li> <li>11.1.3.4 (Open Functionality Software)</li> <li>11.1.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Supports	<b>Remark:</b> Application provides supports and works equally in both landscape/portrait orientation modes.
<ul> <li>1.3.5 Identify Input Purpose (Level AA 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.3.5 (Web)</li> <li>10.1.3.5 (Non-web document)</li> <li>11.1.3.5.1 (Open Functionality Software)</li> <li>11.1.3.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Partially Supports	<b>Remark:</b> Auto complete attribute is not always present in the application.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.1.4.3 (Web)</li> <li>10.1.4.3 (Non-web document)</li> <li>11.1.4.3 (Open Functionality Software)</li> <li>11.1.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> </li> </ul>	Partially Supports	<b>Remark:</b> Sufficient color contrast is used to display most of the elements. Exceptions include in Account Audit text '1' and text 'Module: Platform   Project: fdfsd   Organization: default' and in Roles the placeholder text and success message.
<ul> <li>602.3 (Support Docs)</li> <li>1.4.4 Resize text (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Partially Supports	Remark: Text can be resized up to 200 percent without losing content or functionality for most of the page except for the Account Audit Trail when horizontal and vertical bars appear.
1.4.5 Images of Text       (Level AA)         Also applies to:       EN 301 549 Criteria         9.1.4.5 (Web)       10.1.4.5 (Web)         11.1.4.5.1 (Open Functionality Software)         11.1.4.5.2 (Closed Software) – Does not apply         11.8.2 (Authoring Tool)	Not Applicable	<b>Remark:</b> There is no such information present in the application, which is in the form of Image of text.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> <b>1.4.10 Reflow</b> (Level AA 2.1 only) Also applies to: <ul> <li>EN 301 549 Criteria</li> <li>9.1.4.10 (Web)</li> <li>10.1.4.10 (Non-web document)</li> <li>11.1.4.10 (Open Functionality Software)</li> <li>11.1.4.10 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Partially Supports	<b>Remark:</b> Application is operable and readable while resizing the content using the browser zoom feature. Except for for Account Audit Trail when horizontal and vertical bars appear on 400%.
<ul> <li>1.4.11 Non-text Contrast (Level AA 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Partially Supports	<b>Remark:</b> Application has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the application. Exceptions are the border line of date widget, combo box and the continuous delivery icon.
1.4.12 Text Spacing (Level AA 2.1 only)         Also applies to:         EN 301 549 Criteria         9.1.4.12 (Web)         10.1.4.12 (Non-web document)         11.1.4.12 (Open Functionality Software)         11.1.4.12 (Closed Software)         11.8.2 (Authoring Tool)	Supports	<b>Remark:</b> Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text (Letter, word, line and paragraph) spacing.

Partially Supports	
Partially Supports	
Partially Supports	
Partially Supports	
	<b>Remark:</b> There are web element available in the application which triggers the additional content after receiving pointer hover or keyboard focus, exceptions are some tooltips in Account Audit Trail and Access Control.
Not Applicable	<b>Remark:</b> Multiple ways of navigation is not required in the application.
Support	<b>Remark:</b> Headings present in the application are descriptive enough to understand their purpose and sufficient

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		label is provided for each form field wherever descriptive label is needed.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Support	<b>Remark:</b> Tab focus indicator is visible on interactive elements.
<ul> <li>3.1.2 Language of Parts (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	<b>Remark:</b> Application content is available in English language only. There is no change in language throughout the application.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul> </li> </ul>	Support	Remark: Repeated components are occurring in the same order on every page of the application, which helps screen reader and cognitive user to predict the location of different web elements on each page.
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> <li>3.2.4 Consistent Identification (Level AA) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.2.4 (Web)</li> <li>10.3.2.4 (Non-web document) – Does not apply</li> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>11.3.2.4 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Support	<b>Remark:</b> Elements that have the same functionality across multiple pages in the application have same labels or same name.
<ul> <li>3.3.3 Error Suggestion (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.3.3 (Web)</li> <li>10.3.3.3 (Non-web document)</li> <li>11.3.3.3 (Open Functionality Software)</li> <li>11.3.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>	Supports	<b>Remark:</b> Error message which appears for form is descriptive and precise.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.3.4 (Web)</li> <li>10.3.3.4 (Non-web document)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>	Conformance Level Not Applicable	Remarks and Explanations         Remark:         This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission.         However, application does not have any such forms, where such risk is associated.
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 – Does not apply</li> </ul>	Does Not Support	<b>Remark:</b> Screen reader automatically notify user about alert/ notification/ message which appears in the application. Except for Success message in Access Control.

#### Table 3: Success Criteria, Level AAA

Notes: Not Applicable

# **Revised Section 508 Report**

Notes:

#### Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
		NVDA and Jaws screen reader equally supports the application.
		Users using these screen readers can easily operate the
		application. Exceptions in Account Audit Trail, landmark regions
		are not defined, no heading is present and tabular content is
		not tagged in table and in Roles the navigation links are not tagged in list.
		Remark:
302.2 With Limited Vision	Partially Supports	Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1. Exceptions in Audit Train the text '1', text 'Module: Platform   Project: fdfsd   Organization: default' placeholder text and in Roles the success message.
		Remark:
302.3 Without Perception of Color	Not Applicable	No color is used to indicate any type of information on page such as bulleted point, section headings, link, button, etc.,
	Not Applicable	
302.4 Without Hearing		No multimedia content is present in the application.
	Not Applicable	
302.5 With Limited Hearing		No multimedia content is present in the application.
	Not Applicable	Remark:
302.6 Without Speech	Not Applicable	Speech is not required to complete any task or activity.
302.7 With Limited Manipulation	Not Applicable	Remark:

Criteria	Conformance Level	Remarks and Explanations
		There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	Partially Supports (Keyboard)	Remark: Application has a good support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands. Exceptions are in Account Audit Trail and Roles the Interactive elements and in Resource Groups the color widget is not accessible through tab key.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	<ul> <li>Remark:</li> <li>Many features in the application have good support for users with cognitive disabilities due to following reasons:</li> <li>1. Application does not have any moving text/images/animations, which disrupts in reading.</li> <li>2. Application does not have any multimedia, which plays automatically and confuses the user.</li> <li>3. Application does not have any flashing object, which causes seizure.</li> </ul>

#### Chapter 4: <u>Hardware</u>

Notes: This website is not subjected to the requirements of this section

#### Chapter 5: <u>Software</u>

Notes: This website is not subjected to the requirements of this section

#### **Chapter 6:** <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not support	<b>Remark:</b> There is no section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies.
602.3 Electronic Support Documentation	See <u>WCAG 2.1</u> section	Application provides Help content pages which gives information on available content. People with visual disability are not able to read and understand this information easily, as user guide PDFs are not tagged for screen reader user.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	<b>Remark:</b> Since, the application provides information through the digital medium and it allows user to access the 'Help' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic support documentation as support services are available electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does not support	There is no accessibility information section available in the application, which provides information regarding accessibility and compatibility features.

Criteria	Conformance Level	Remarks and Explanations
		There is no phone number/ email address
	Does not support	mentioned under support section, using
603.3 Accommodation of Communication Needs		which user can contact tech support.

# Legal Disclaimer (Harness Platform)

This accessibility assessment (the "Assessment") only addresses the Harness Platform product ("Platform"), using a limited subset of application screens. It is not to be regarded as a comprehensive, exhaustive evaluation of accessibility across the entire Harness product platform. This Assessment is provided for information purposes only and the provided responses are subject to change without notice. Harness does not warrant that the Assessment is error-free, and it does not provide any other warranties, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. Harness further makes no representation or warranties concerning the ability of third party technologies or other products to integrate or be compatible with the Continuous Delivery or any other Harness products. Harness specifically disclaims any liability with respect to this Assessment and no contractual obligations are formed either directly or indirectly by this Assessment.